

MANAGING SOCIAL DIALOGUE

Dates and duration to be agreed

Location to be agreed

Contact us for a customised quote

OBJECTIVES

- Acquire knowledge on the social and trade union law regulations.
- Master the fundamental rules on communicating and negotiating with the social partners.
- Master the stages of setting up social agreements.

THE + OF YOUR TRAINING

- Importance given to exchanging experiences, practical work and case studies;

CONCERNED AUDIENCE

- HR managers;
- Social partners.

GOOD TO KNOW

Example of a 5 days programme

PEDAGOGICAL PROGRAMME

Module 1

Components of social dialogue

- Social actors: their history, their mandates, their functioning.
- Features of trade union law.
- Staff representative mandates.
- The employment contract at the heart of the issue.

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Module 2

Preventing and managing social conflicts

- Communication, a key factor for success in social dialogue.
- The concepts of assertiveness and conflicts.
- Managing the staff representative bodies:
 - the fundamentals of management;
 - the social fabric;
 - maintaining a proper social climate;
 - creating a partnership.

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Module 3

Negotiating social agreements

- Carrying out a strategic diagnosis, evaluating the context and determining objectives.
- Crafting scenarios and identifying blocking points.
- Mobilising negotiation teams.
- Building arguments.

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Prerequisites : Have held or currently hold a position related to the training theme